



Your office nurse just told mom that she doesn't have to bring her sick child to the doctor.

Are you sure she gave the right advice?



Finally...a solution to help your nursing staff improve patient care and accurately document every call.

Nurses in your busy private practice handle hundreds of patient calls every day. Yet without the right systems in place, it is virtually impossible to ensure that they are dispensing consistent advice based on sound protocols.

Introducing TriageLogic Office Solution – a streamlined web-based application using Barton Schmitt, MD and David Thompson, MD protocols.

With TriageLogic Office Solution your practice can:

- Download and begin using the application in 30 minutes or less
- Quickly and thoroughly document every call
- Improve nursing staff training and patient care
- Provide consistent telephone assessment and care advice, regardless of which staff member answers or at what time of day.
- Quickly print notes or transfer information to your existing EMR system
- Keep overhead costs for phone triage low

Get TriageLogic Office Solution for as little as \$75/month

Triage Logic 
Office Solution
WHEN PATIENTS CALL, WE'RE YOUR ANSWER

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Request your FREE demo now.

Call: 1-877-450-8659

Or visit: www.NursePhoneTriage.com

Discover TriageLogic Office Solution for all primary care offices

Give your nurses the tools to handle patient calls quickly, consistently and accurately.

Leading triage protocols developed by Barton Schmitt, MD & David Thompson, MD

TriageLogic Office Solution uses "gold standard" protocols established by the leading authorities in adult and pediatric triage care.

- **Barton D. Schmitt, MD, FAAP**

Professor of Pediatrics: University of Colorado School of Medicine
Author: *Pediatric Telephone Protocols* and over 100 articles
Winner: American Academy of Pediatrics Education Award, 2004

- **David Thompson, MD**

Board Certified: Internal Medicine and Emergency Medicine
Clinical Faculty: Northwestern Memorial Hospital, Chicago
Author: *Adult Telephone Triage Protocols*

Additional benefits for your practice and your patients include:

- **Consistent telephone assessment and care advice** – TriageLogic Office Solution helps nurses deliver consistent and thorough documentation of every call, regardless of which staff member answers or at what time of day.
- **TriageLogic Office Solution works with your existing EMR system** – Call documentation can easily be printed or transferred to your existing EMR system, which also helps ensure HIPAA compliance.
- **Valuable staff training and improved patient care** – Triage protocols are also a training tool for new nurses, helping them get up to speed with minimal time investment from senior nursing staff.
- **Simple, reliable, web-based solution** – Nursing staff can download and start using TriageLogic Office Solution in 30 minutes or less. No hardware or IT support needed. Free live demos and training are available, and full support is included for as little as \$75 per month; no long-term commitment required.

About TriageLogic Office Solution

Board Certified pediatrician Ravi K. Raheja, MD and his wife Charu Raheja, PhD, saw that there was a need for accurate, reliable, cost-effective triage services in both private practice and hospital settings. They developed TriageLogic Office Solution after extensive research and investment in the development of proprietary triage software technology. Today, they are a leading provider of complete triage call center solutions for after-hours use, and are one of the very first providers of triage software for in-office daytime use.

Ravi K. Raheja, MD

CEO

MD: Robert Wood Johnson Medical School, New Jersey
Pediatric Residency: Schneider Children's Hospital, New York
Special interests: General pediatrics, medical education and medical information technology
Product advisory board member: Talon For Healthcare (a company that specializes in providing patient education)

Charu G. Raheja, PhD

Founder and Chair

PhD: Finance, New York University

Special interests: CEO compensation, corporate governance, and healthcare research

How TriageLogic Office Solution works in just 30 seconds or less

Step 1: Patient calls – TriageLogic Office Solution template guides nurse to collect information and ask important initial questions.



Step 3: Nurse follows protocol to direct appropriate levels of care.



Step 4: As nurse provides patient care advice, TriageLogic Office Solution documents call details. Nurse can print this information or transfer it to an existing EMR system.



Step 2: Nurse enters symptom "keywords" into TriageLogic Office Solution system to quickly access appropriate protocol.



The result: Your patients get the consistent, high quality care they need AND your nurses save time.

"You have a wonderful product...logical, simple, fast, great screen flow!"

– Andrew Hertz, MD, Rainbow Call Center, Ohio

TriageLogic

Office Solution

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